

William M. Sweet

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INFORMATION TECHNOLOGY SPECIALIST, US ARMY VETERAN

Insightful, results-driven IT professional with notable success directing a broad range of corporate IT initiatives while participating in planning, analyzing, and implementing solutions in support of business objectives. Excel at providing comprehensive systems analysis, and full lifecycle project management. Hands-on experience implementing all stages of system development efforts, including requirements definition, design, architecture, testing, and support. Outstanding project and program leader; able to coordinate and direct all phases of project-based efforts while managing, motivating, and guiding teams. Military background aids in bringing thoroughness and dedication to the corporate environment.

AREAS OF EXPERTISE:

- Network Administration
- Data Integrity/Disaster Recovery
- Policy Planning/Implementation
- Long-Term Solutions Strategist
- Cost Benefits Assessment
- Project Leadership
- Help Desk/Support
- Contingency Planning
- Security/Network Auditing
- Risk Assessment/Impact Analysis

TECHNICAL PROFICIENCIES

Platforms: Windows 9x/NT/2000/XP/Vista/7/8/2003/2008 R2/2012 R2, MS Exchange Server, Linux, (Debian, Mint, Ubuntu) Android, iOS, WP7/8

Networking: LAN/WAN Administration, VPN, TCP/IP

Languages: HTML, PHP, Light VB and Java

Tools: Active Directory, Ghost, McAfee/Norton Virus Protection Utilities, Bitdefender, Vipre Antivirus, MS Office, Cisco VPN, VirtualBox, Hyper-V, vSphere, (ESX) Recovery Utilities

PROFESSIONAL EXPERIENCE

ESI Inc. of Tennessee, Q4 2012-Q4 2014 IT Administrator

Recruited as part of a 2-man team, responsible for all IT operations in a company with 120+ users; deployed and maintained Active Directory, Exchange, Server 2008/12 R2; Created custom OS images for field devices; Converted physical servers into virtual servers; Expanded upon the existing VOIP network; Remotely supported international/field employees.

Achievements:

- Created an image server for pushing USB/PXE images to specific devices

- Installed 802.11n hardware and deployed a radius server
- Repaired and restored the company Website that was compromised and blacklisted by Google
- Virtualized most of the server environment
- Implementation of company “Bring Your Own Device” (BYOD) policy
- Migrated A-Record for new ISP; remote push of new VPN IP to field users
- Installed and maintained Blackberry 10.x Enterprise Server

United States Army, Q1 2012-Q4 2013 25B Information Technology Specialist

Installs, operates, and performs unit maintenance on multi-functional/multi-user information processing systems and peripheral equipment and auxiliary devices; Performs input/output data control and bulk data storage operations; Troubleshoots automation equipment and systems to the degree required for isolation of malfunctions to specific hardware or software. Restores equipment to operation by replacement of line replaceable unit (LRU); Installs, operates, performs strapping, re-strapping, PMCS and unit level maintenance on COMSEC devices. Modifies existing application packages using application and operating system software and appropriate computer language commands and files; Performs senior operator and systems administrator duties and unit level maintenance functions on assigned computer systems; Assists less experienced Soldiers in the installation, operation, and maintenance of information processing equipment; Drafts program operation manuals and technical program requirements documents; Troubleshoots software using established debugging procedures.

Achievements:

- Played a mission-critical role in six communications exercises
- Established data communications in a field environment under severe weather conditions
- Incorporated civilian technical proficiency to educate Soldiers with less experience

United States Army, 2006-2008 Computer Installation and Maintenance Officer

Oversaw the installation and network policy of over 200 computers on the battalion level at Storck Barracks in Illenheim, Germany; played an essential role in the upgrade from Windows XP to Vista and x86-x64; implemented a secure Intranet chat environment through Internet Relay Chat.

United States Army, 2005-2009 94R Avionic and Survivability Equipment Repairer

An Avionic and Survivability Equipment Repairer (formerly Avionic Radar Repairer) is an essential member of the Army communications maintenance team and is primarily responsible for performing field and sustainment level maintenance on avionic navigation flight control systems, stabilization systems, equipment which operates using radar principles and aircraft survivability equipment.

Achievements:

- Secret level security clearance
- Required to perform organizational maintenance on test, diagnostic and measurement equipment used to diagnose problems in avionic radar and assists in maintenance of avionic airborne radar equipment
- Fifteen-month deployment in support of Operation Iraqi Freedom
- Army Commendation Medal (x2) for work in a combat zone
- Army Achievement Medal (x3) for various roles

EDUCATION

Kennesaw State University – Kennesaw, Georgia 2012-2013

Universidad Americana (UAM) – Managua, Nicaragua 2015-Present

- Core competency classes